



# January Interviews

**Interviewee:** Julissa

**Capacity:** General Member

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**First of all, hello and happy new year, we hope you had a great year.**

Thank you so much! Happy new year to you too.

**Thank you. So, how are you doing today?**

I'm doing fine! Thank you! I was studying before the interview, haha. What about you?

**Oh, you were studying. Is that for your exams?**

I was doing KSG homework, haha.

**So, we'd like to start with the introductions. If you'd like to introduce yourself, you can give a short introduction.**

Sure! Well, my name is Julissa, I'm 24. And I'm Mexican!

**It's been quite a long time for you, on the server. Do you remember how long you have been here for?**

Yes! I joined in 2021, I think. It's been a long time.

**So, it's been two years, or almost two years, that's great! It is a really long journey. How do you feel being on the server?**

Yes, almost two years! I remember being here before the clubs and many other things! I feel really good. I think the concept of the server is great because it adapts to our timings and pace of learning Korean.



**As you have been on the server for a long time, and I am sure you must have seen the server go through a lot of changes during these periods. I'd like to ask what is one change in general, or something that the server has brought in that you really liked? Not including the recent changes, but the ones that took place before.**

Well, it's been so long. But I feel like, in general, I like the many options to learn Korean. Like, you can choose what works for you, and I love how the staff have worked gradually to make it work like this. It's so organized, and I am amazed, honestly.

**You said that you like the options to learn Korean over here. Do you have any course or activity that you like the most or that you enjoy doing or find helpful?**

Yes, it helps a lot. Well, I was in some clubs that I had to leave for personal reasons. One of them was the Song Analysis Club. I find it helpful because you learn Korean in a fun way, and you get the chance to go deep in meaning too. I also love the textbook course because it's more independent, and it adapts to each person's timings as long as you meet the quota. And the quiz activity is fun because you get to test your knowledge.

**Talking about quizzes, have you noticed, or have you tried out the new quiz? Because we have a new system now.**

Ah yes! I have tried the new system of quizzes. I feel like it's a bit more organized, and I like the system. And yes! The timings before were a problem.

**With Kahoot we had issues. Many quizzes got canceled because of time issues. But now, even if there is one person, you can do the quiz.**

Yes! I enjoy that, honestly.

**Did you realize the price for a quiz is also higher now? But you can also earn a lot of hearts doing the quiz.**



It's like motivation.

**Talking about the changes, have you had a look at the recent changes?**

I had a look at some, I think Twitter also changed? There's a new post for Saturdays if I'm not mistaken, that is for fun.

**Sadly you won't get server points from that, but you can earn hearts from that as well.**

Yes! Hearts are a great motivation. Also, I noticed that the system for study channels changed.

**Ah yes. Now you can have your own thread. It is more organized, and it feels personalized.**

Yes! It gives more organization to the questions.

**I'm sure you have noticed that everything is priced now, and the prices have also changed. It is a little bit more expensive. Have you saved enough hearts?**

Yes, I noticed that. But I think it's good. The server has improved so much and like any other thing, prices should increase (and also, it's not real money, so y'all are actually giving so much to us). But I think it's okay mostly because, at least in my case, I noticed that I interact a bit more on the channels to gain hearts.

**So true. It's not real money [laughs], and it keeps you engaged. While the prices have increased, if you interact on learning channels and do the activities, you gain more hearts back. Going back to learning Korean, when did you start learning Korean?**

I started with the server, haha, I tried before but I never got it further than learning hangul letters.



**That's great. Since you started from the server, do you feel the server has aided you during your Korean learning journey? Do you feel there is progress after you joined the server?**

It has helped a lot. I'm still a beginner, but that's because I lack constant practice, so I sometimes spend various days without checking my notes. However, I've noticed that I do remember some words, I can read some short sentences, and I can say something in the present, past, and future and that is because of what I've learned here.

**Oh, that's really great to hear. I'm sure that the staff will be happy to hear that the server helps you. So, when you first joined the server, I know you already told us that you were in Song Analysis club, but were you in any of the other clubs, or courses? Previously there used to be a Soundcheck course - were you part of that or any other course?**

I'm not sure, because I don't remember well, but if I'm not mistaken there was Soundcheck and General Members too? And it changed the dynamics of the classes.

**Yeah, there were Soundcheck and General Members. I'm sure it's hard to remember [laugh] because it's been so long. It's literally been two years.**

I think I was a General Member? I remember having a Mentor; we used to have weekly meetings, I think.

**If you used to have weekly meetings, then that must have been a part of soundcheck because general members did not have that.**

Oh! I was a part of Soundcheck, then!

**Do you remember what group you were in? Like Tata or Mang, there were different groups. Also, how was the experience for Soundcheck?**



Yes! I was in Tata, I think. It was really good, knowing that I had a weekly class which would help me to be consistent, and also there were more people on the same journey as me, because I think groups were divided according to levels, right?

**You're right, the groups were divided according to levels. The course helps you to get in that mindset, and you study like a real class. Going back to the time when you joined the server - how was your experience entering the server? I believe that the tour was quite different from what it is now. So how was the experience?**

Yes, it was different. There were fewer channels so it was a bit easier to get to where you needed, but there were less options to learn, so I think it was a small group that helped me to get into the language (and also into discord haha, I didn't use it a lot before this) but the server needed to grow in order for all of us to improve.

**By the way, have you seen or noticed the new structure for the server tour? Do you know about it?**

Ah, I think I did the server tour by mistake then haha. I was going through the changes, and I started to click just like how I started. I had to ask in the server-questions channel for help to go back to how I was.

**Oh, [laughs], you mean like after the server reopened, you did a server tour again.**

Yes. Hahaha. I did it.

**That's funny. Regarding changes - you must have noticed the pinned messages, the FAQ channels, and the updated map channels. Do you think that what the staff has done has made it easier to navigate?**

I think it has. If you're new, it gives you step by step on how to get roles and stuff, and the map gives you an overview of the channels, so you can know



where to go. I think there's a channel with answers to common questions, so that also helps.

**That's good to hear. So, do you have any feedback? Do you perhaps want to add something or give any suggestions on how it can be better? Or do you think it's fine the way it is?**

I think it's fine. I personally think that we only need to read carefully to understand. It is well explained and the fact that the important information is pinned in each channel also helps a lot, so yeah, I think we just need to pay attention to what we read haha. In my case, I ignored that, I was reading in the newcomer's channel haha. I didn't have to answer anything.

**Talking about the more changes, you said you liked the new quiz system. In comparison, what do you think is better? Do you like Kahoots more or this new system?**

I like the Kahoots but I think this system is better because everything is on the server and problems like when the link sometimes doesn't work or timings for joining etc.

**That's true. The main problem with Kahoot was the timing aspect.**

I don't know, but I think maybe Kahoots were more troublesome for all the staff. With the bot, it's less pressure on you too.

**Yes, there is less pressure. Have you checked out our magic shop? A lot of new items were added.**

Julissa: I haven't checked the magic shop yet but I did know that the prices changed and that there are new packages I think?

**Yes. New roles and new emoji packages. Have you heard about the Whalien role or the SEA role?**



Julissa: Nope.

**You should check that out. Whalien is a very expensive item that gives you an icon of an army bomb with a whale inside.**

I hope I can try it haha.

**If you ever have that many hearts in the future, you can try it. The role is permanent. You also haven't heard about the SEA role, right?**

Nope, I haven't.

**The SEA role is very similar. However, it is like gambling. The icon has different colors and it's not as expensive but there is a chance you do not get the role. So would you try your luck to see if you get it first try or not?**

Oh, my luck is bad. I'll try haha.

**We also now have this KSG packages channel. Have you had a chance to look at that?**

Ah yes, I noticed but I haven't checked the packages for the levels.

We have these packages with which courses or activities are suitable for you per your level, you can check them out.

**Have you heard of the exercise lists that we have on the server?**

Exercise lists?

**Basically, exercise lists are in Google forms, with different exercises. There are different topics to choose from. You just do it, submit it and a mentor or a staff will check it and give you feedback on it.**

And I can buy it in the magic shop?

**Yup. I hope you will give it a try because it also can give a server point now.**



Nice! I'll check it out.

**How do you feel now that there are some extra activities you can do now to earn server points? Will you make more use of it?**

I think it's great that there are different options to get the points with extra activities. I haven't tried them yet because I usually get them with my course and activities, but I think it's really good.

**Now the last question, have you seen the new cards? We have a server point card and quota reduction card.**

I think I haven't seen them. I might know some haha. There are also cards that give you more possibilities for winning giveaways and stuff like that?

**Yes, similar to that. But these cards are new. This is a new item that can help with your server quota. Do you think it's a positive thing for the members?**

Oh! Well, yeah, I think they are good. A month might not be good for someone and with these cards, they are helped. I'll definitely check them out. I think I need to check the *Magic Shop* in general haha.

**Yes, please do [laughs]. It'll really help. How active are you in the bot-spam channel? What commands do you do?**

Oh yeah, I used to not be so active, to be honest, I don't know why. But again, the changes motivate you to do it. My daily *rookie*, my *practice* and *freetime* every hour haha.

**Good. Earning hearts can be helpful. Our last question for this interview is; since we have started the new year, what are your goals for learning Korean?**

Well, I think my main goal with Korean is to be more involved with it, even if it's a 10 minute vocabulary review.





**It's a nice plan. Being consistent is really important. Is there anything you'd like to add?**

I would just like to thank you because I don't think it's easy to have a server like this and you're all volunteers! It amazes me, so yeah, just thank you for the space and for being patient. I have seen all of you answering questions everywhere with so much patience. Thank you.

**It's nice to hear that, and thank you as well. All the staff trying to make this easier for you is because of you and your support. So thank you for being here. And thank you so much for your time today.**

Thank you for your time! This was really fun. Happy new year!

